

Terms of Use - RefugeRoot.ca

Last updated: February 21, 2026

Welcome to RefugeRoot.ca (the "Site"), operated by RefugeRoot Foundation of Canada ("RefugeRoot," "we," "our," or "us"). By accessing or using this Site, you agree to these Terms of Use (the "Terms"). If you do not agree, please do not use the Site.

1. About RefugeRoot

RefugeRoot is a Canadian non-profit organization committed to supporting vulnerable children and communities through compassionate, sustainable initiatives, including programs related to child care, food security, education, and community development.

The Site is provided to share information about our mission, projects, campaigns, updates, volunteer opportunities, and donation options.

2. Eligibility and Acceptable Use

You may use this Site only for lawful purposes and in accordance with these Terms.

You agree not to:

- use the Site in any way that violates applicable laws or regulations;
- attempt to gain unauthorized access to the Site, its servers, or related systems;
- interfere with the Site's security or functionality;
- upload or transmit harmful code, including viruses or malware;
- use the Site to harass, threaten, defame, or harm others; or
- copy, scrape, or reproduce Site content for commercial purposes without our written permission.

We reserve the right to restrict or terminate access to the Site if we believe a user has violated these Terms.

3. Information on the Site

We aim to keep information on the Site accurate and up to date. However, we do not guarantee that all content is complete, current, or error-free at all times.

Project information, budgets, timelines, needs, and outcomes may evolve. We may update content without notice.

Site content is provided for general informational purposes only and should not be relied on as legal, financial, tax, or other professional advice.

4. Donations

The Site may allow you to make donations to support RefugeRoot initiatives.

By making a donation, you acknowledge that:

- donations are made voluntarily;
- funds may be used for the designated project or, when necessary, for similar mission-aligned purposes, administrative support, or urgent needs, at RefugeRoot's discretion; and
- payment processing may be handled by third-party providers, and your use of those services may be subject to their own terms and privacy policies.

Tax Receipts

RefugeRoot will issue donation receipts in accordance with its legal and tax status and applicable Canadian laws. If RefugeRoot is not yet registered to issue official charitable tax receipts in Canada, donors will be informed accordingly.

5. Volunteer and Contact Forms

If you submit information through a contact form, volunteer form, newsletter form, or another form on the Site, you agree that:

- the information you provide is accurate and not misleading;
- you will not submit unlawful, offensive, or harmful content; and
- we may use your submission to respond to your inquiry, process your request, or support RefugeRoot operations in accordance with our Privacy Policy.

6. Intellectual Property

Unless otherwise stated, all content on this Site is owned by or licensed to RefugeRoot, including text, logos, graphics, photos, videos, documents, designs, layout, and other materials. This content is protected by applicable intellectual property laws.

You may view, download, and print content for personal, non-commercial use only, provided you do not remove copyright or ownership notices.

You may not reproduce, modify, distribute, publish, display, or commercially exploit Site content without prior written permission from RefugeRoot.

7. User-Submitted Content

If you send us testimonials, stories, comments, photos, or other content (collectively, "Submissions"), you confirm that:

- you own the content or have the right to share it;
- your submission does not violate anyone's rights, including privacy or intellectual property rights; and

- your submission is not false, defamatory, or unlawful.

By submitting content to RefugeRoot, you grant us a non-exclusive, worldwide, royalty-free license to use, reproduce, publish, adapt, and display it for RefugeRoot mission-related communications (including the Site, social media, campaigns, and reports), unless otherwise agreed in writing.

8. Third-Party Links and Services

The Site may include links to third-party websites or services, such as donation processors, social media platforms, partner organizations, or external resources.

We do not control and are not responsible for the content, policies, or practices of third-party websites. Accessing those sites is at your own risk.

We encourage you to review their terms and privacy policies before using them.

9. Privacy and Cookies

Your use of the Site is also governed by our Privacy Policy and Cookie Policy, which explain how we collect, use, disclose, and protect personal information, including the use of cookies and similar technologies.

10. Disclaimer of Warranties

The Site and its content are provided on an "as is" and "as available" basis.

To the fullest extent permitted by law, RefugeRoot makes no warranties or representations, express or implied, including merchantability, fitness for a particular purpose, non-infringement, uninterrupted availability, security, or accuracy of content.

We do not guarantee that the Site will always be available, secure, or free from errors or harmful components.

11. Limitation of Liability

To the fullest extent permitted by applicable law, RefugeRoot, its directors, officers, employees, volunteers, and partners will not be liable for any direct, indirect, incidental, consequential, special, or punitive damages arising out of or related to:

- your use of or inability to use the Site;
- reliance on Site content;
- interruptions, errors, or technical issues;
- unauthorized access to or alteration of your information; or
- third-party websites or services linked from the Site.

Nothing in these Terms limits rights that cannot be excluded under applicable consumer protection or other mandatory laws.

12. Indemnification

You agree to indemnify and hold harmless RefugeRoot and its directors, officers, employees, volunteers, and affiliates from any claims, losses, liabilities, damages, costs, or expenses (including reasonable legal fees) arising from:

- your use of the Site;
- your violation of these Terms;
- your violation of any rights of a third party; or
- content you submit through the Site.

13. Changes to These Terms

We may update these Terms from time to time to reflect changes to the Site, our operations, or legal requirements.

When we do, we will post the revised version on this page and update the "Last updated" date.

Your continued use of the Site after changes are posted means you accept the updated Terms.

14. Governing Law

These Terms are governed by the laws of the Province of Quebec and the applicable laws of Canada, without regard to conflict of law principles, and subject to any mandatory rights or protections provided by applicable law.

15. Contact Us

If you have any questions about these Terms of Use, please contact us:

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